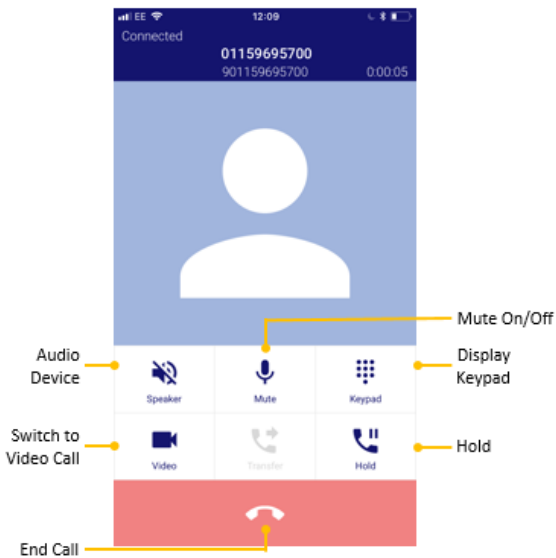

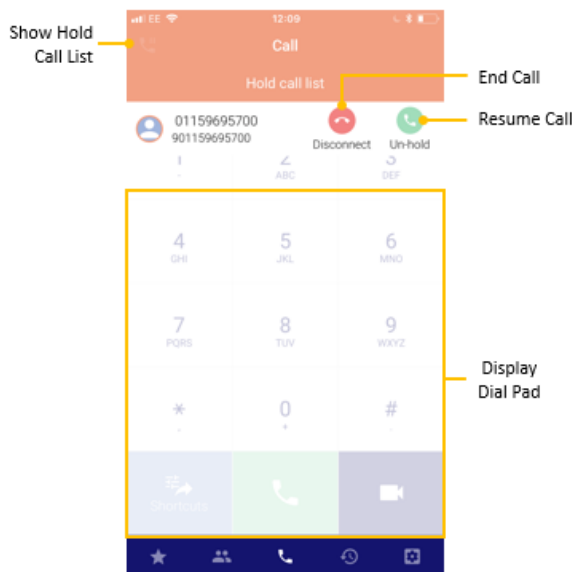


In Call (Voice) Features




Hold Operation


Pressing  will put an active call on hold and display the Hold Call List




Call Transfer (Blind)

- 1 From the Hold Call List tap underneath any listed held call to return to the Call screen
- 2 Dial a destination telephone number using either the Favorites, Contacts, History or Call screens
- 3 When the destination party is ringing press  **Transfer**
- 4 The held caller and the party to whom you transferred the call are connected

Call Transfer (Attended)

- 1 From the Hold Call List tap underneath any listed held call to show the Call screen
- 2 Dial a destination telephone number using either the Favorites, Contacts, History or Call screens
- 3 When the destination party has answered the call press  **Transfer**
- 4 The held caller and the party to whom you transferred the call are connected

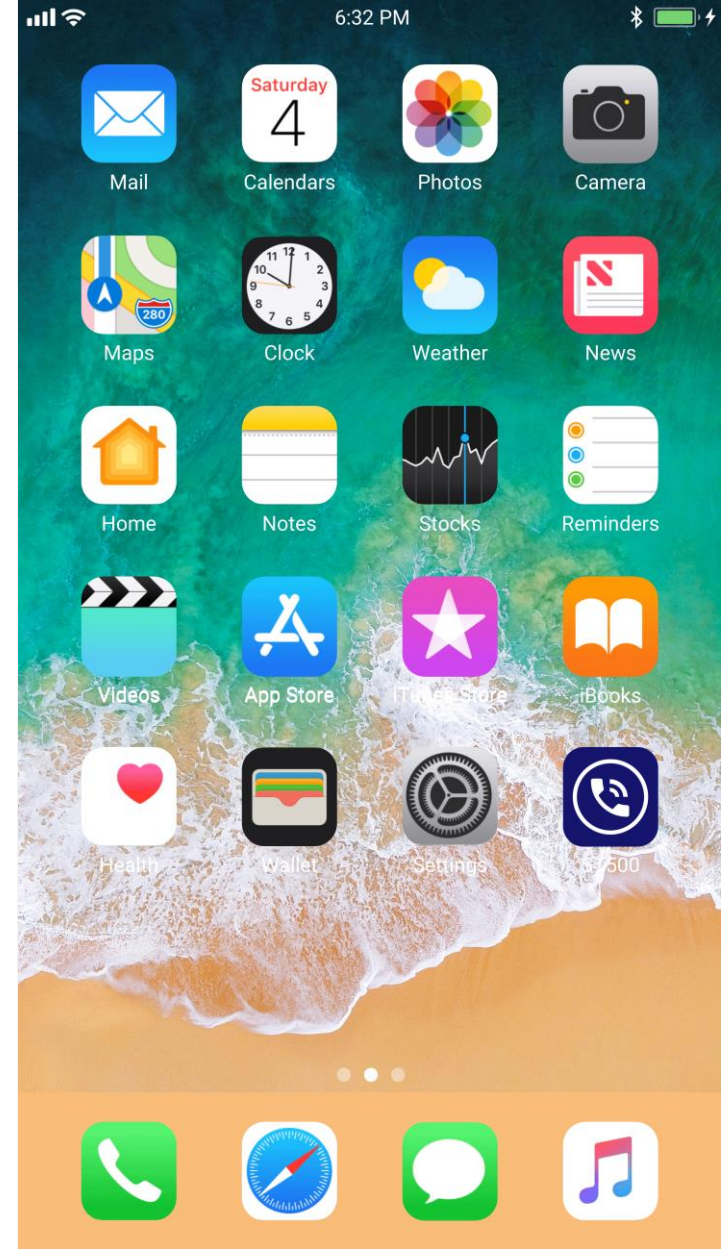
Call Conference

- From the Hold Call List tap underneath any listed held call to show the Call screen
- 2 Dial a destination telephone number using either the Favorites, Contacts, History or Call screens
 - 3 When the destination party has answered the call press  **Conference**
 - 4 You, the held caller and the destination party to whom you called are now connected as a three-way conference

Further Documentation

For more detailed information on configuring and operating the UNIVERGE ST500 Android Client please refer to the following manuals:

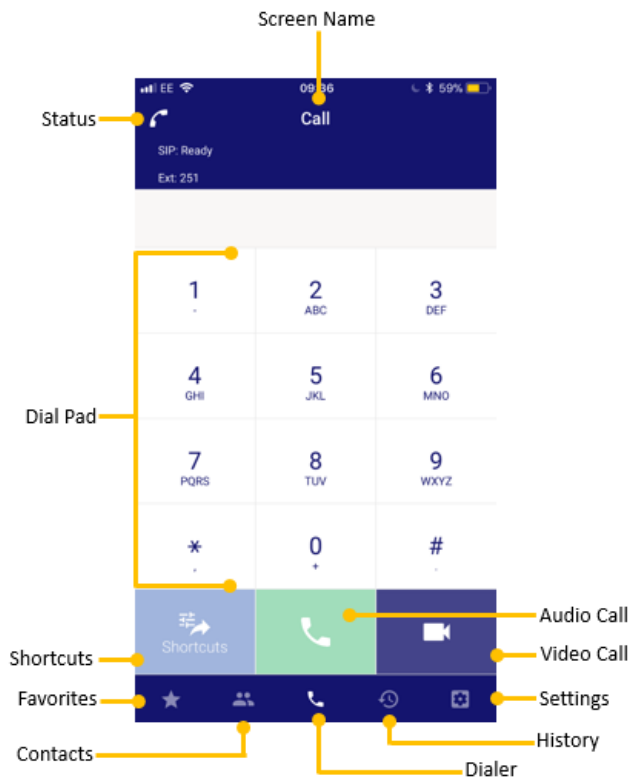
- UNIVERGE ST500 for iOS - Configuration Manual
- UNIVERGE ST500 for iOS - Operation Manual
- SL2100 Quick Install Guide: UNIVERGE ST500 Mobile Client
- SV9100 Quick Install Guide: UNIVERGE ST500 Mobile Client



UNIVERGE ST500 Mobile Client

Quick Reference Guide for Apple iOS Devices

Using Your UNIVERGE ST500 Mobile Client



Status Icons

Icon	Status
	Connecting to Communication Server
	Profile is not available
	Ready
	Dialing/Ringing/Connected
	Hold

Status Messages

Status Message	Meaning
Not Connected	Profile is not available, confirm settings of ST500 and network
Connecting..	Connecting to communication server
Dialing	Dialing remote party
Ringing	Incoming call notification
Connected	Connected to remote call
Ready[End]	Connection has been terminated with remote party
Ready	Ready to receive or make calls
Hold	Call is currently on Hold

Placing a Call..

From the Call Screen

- 1 Tap the Call Screen icon
- 2 Enter the number you want to call
- 3 Do either of the following
 - For Voice Calls Tap
 - For Video Calls Tap

From Contacts screen

- 1 Tap the Contacts Screen icon
- 2 Tap a Contact to see their details
- 3 Do either of the following
 - For Voice Calls Tap
 - For Video Calls Tap

From Favorites screen

- 1 Tap the Favorites Screen icon
- 2 Locate a Favorite Contact
- 3 Do either of the following
 - For Voice Calls Tap
 - For Video Calls Tap

From History screen

- 1 Tap the History Screen icon
- 2 Locate a Call History entry
- 3 Do either of the following
 - For Voice Calls Tap
 - For Video Calls Tap the Call History entry
 - Tap Video Call

Answering a Call..

Incoming Call Screen

